

## **BusinessConnect**

BusinessConnect is CytaGlobal's International MPLS VPN Service that offers connectivity to our customers' networks from almost anywhere in the world. Through BusinessConnect and the use of our international private MPLS platform, our enterprise customers can enjoy service differentiation and better traffic utilisation through three different classes of service. At the same time, the customer networks are independent of other VPNs and therefore enjoy a high level of security and privacy. BusinessConnect supports point-to-point, point-to-multipoint and multi-point to multi-point configurations. MPLS VPN solutions are considered the best solution for modern communication networks since they combine all benefits of traditional leased lines at cost competitive prices.

- Reliability

The reliability of the product is achieved through international and national network diversity and protection. The performance parameters like service availability, throughput, latency, jitter are secured through BusinessConnect service level agreement.

- Service Differentiation

The MPLS platform allows traffic prioritisation through three different Classes of Service (CoS) so that delay-sensitive and non-delay-sensitive traffic are separated, treated and priced accordingly. We are currently offering Gold CoS for real time applications, Silver CoS for data sensitive applications and Bronze CoS for best effort applications.

- Scalability

BusinessConnect offers fully scalable solutions requiring minimal investment from the customer. Bandwidth upgrade can be achieved with minimum lead times and according to our customers' network growth, without any service interruptions.

- Security

BusinessConnect is utilising CytaGlobal's international private MPLS platform. The VPNs activated are completely independent from each other so that our customers' networks benefit from security equivalent to the traditional dedicated leased services.

- Centralised Management

BusinessConnect is monitored 24/7 through a centralised management system. All SLA parameters are monitored and feedback is provided to the customers. Our customers can also have access to the statistics of their services.

- Cost Effectiveness

BusinessConnect Service is offered to our enterprise customers in extremely competitive prices, benefitting from the statistical nature of the MPLS technology.

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