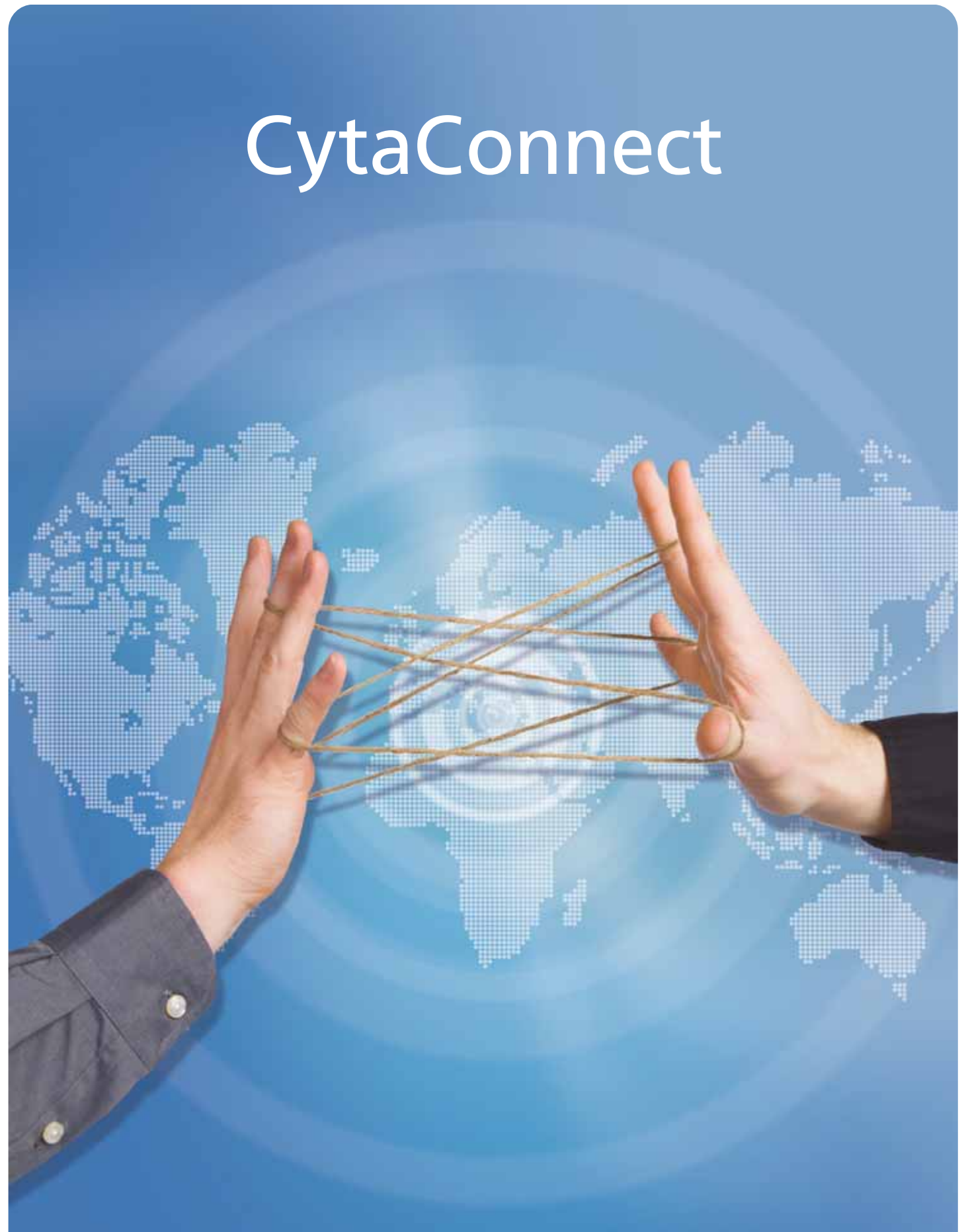


CytaConnect



For more information on how CytaGlobal can best serve you:

CytaGlobal, Telecommunications Street, P.O.Box 24929, CY-1396, Nicosia, Cyprus

Tel. +357 22701936 Fax +357 22494155 e-mail global@cyta.com.cy

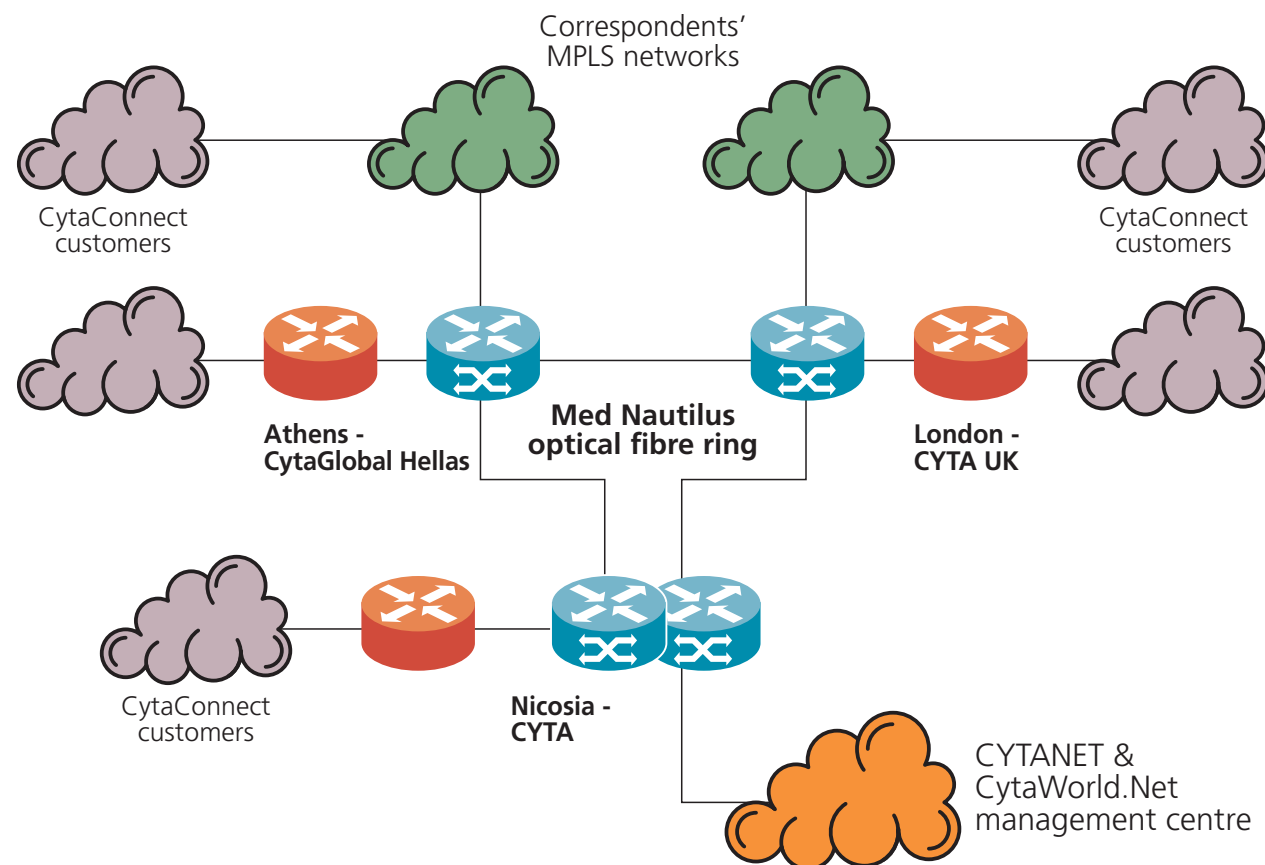
Also please use the website: www.cytaglobal.com



CytaGlobal, in association with CYTA UK and CytaGlobal Hellas, has developed CytaWorld.Net, a global state-of-the-art New Generation platform based on MPLS (Multi Protocol Label Switching), with nodes in Nicosia, Athens and London.

CytaWorld.Net in conjunction with other partner networks allows for the provision of end-to-end global solutions, integrating voice, data and video applications, including Virtual Private Networks based on MPLS, into a single product: CytaConnect.

CytaWorld.Net



Virtual Private Networks (VPNs) based on MPLS - CytaConnect

CytaConnect network-based MPLS VPNs constitute the most innovative solution for the complete satisfaction of advanced corporate network applications as well as for the implementation of intranet/extranet networks. The CytaConnect solution is particularly flexible and of high adaptability and security levels that is addressed to telecommunication carriers as well as to multinational companies.

CytaConnect offers point-to-point or point-to-multipoint international connections for voice, video and data traffic, between geographically separated customer locations utilizing a common telecommunications infrastructure while maintaining the dedicated use and security of a private network. CytaConnect managed MPLS-VPN service, based on technologically advanced mechanisms, can be combined with Class of Service (CoS), which provides differentiated types of service across the MPLS network.



Total solutions to worldwide destinations

Through continuous assimilation of business communication requirements and engagement in new technologies, integrated value-added solutions are designed and implemented.

Based on our state-of-the-art MPLS platform and our partners' global networks, we can offer total solutions to most international destinations allowing for the transfer of voice, video and data through a single integrated secure broadband network.



Cost effective solution

Charges are made up of two elements: a fixed once-off installation charge and a monthly subscription fee. New progressive discounts apply, which take into consideration destination, volume requirements, transmission rates, class of service and long-term use.



Fast configuration and provisioning

The fully managed platform allows for fast provisioning and network enhancements such as modification of transmission speed and Class-of-Service, in accordance with customer needs.

A single point of contact

Active coordination between the technical teams in each country ensures fast, harmonized quality of service from end to end. Furthermore, it allows customers/partners to conclude one contract and receive one invoice in the currency of their choice.

Class of Service (CoS), which provides differentiated types of service across the MPLS network.

Delay-sensitive traffic and non-delay sensitive traffic are separated and are treated differently. Three predefined CoS levels are offered:

- Gold** Real-time packet forwarding with low latency, jitter and packet loss, for delay sensitive, real-time applications such as voice, video conferencing, etc
- Silver** Low latency and packet loss, suitable for mission critical applications at cost beneficial terms such as e-commerce applications, video, etc.
- Bronze** Best-effort delivery for applications such as e-mailing, web-browsing, FTP, etc.

If on the other hand our standard options fall short of your requirements, we can put together a tailor made solution by integrating the various CoS in different ratios to provide a single class of service mix.

Personalized customer service and technical support

The product service offering is enhanced with 24x7 technical support, a single point of contact, high-level backbone redundancy and the use of multiple backup mechanisms for seamless and guaranteed operation.

A team of versatile technicians is available to register, diagnose and resolve any circuit problems and keep the customer informed of circuit and service status.

Ultimate reliability and availability reinforced by Service Level Agreements (SLAs), is made possible by the resilient network architecture. In the case of circuit failure, transmission will automatically route over ISDN lines, providing virtually seamless connection until the dedicated facility is restored.